

# 網頁版重置個人網路銀行使用者代號與密碼

## 一、進入本行網頁版個人網路銀行，點選登入欄位下方忘記密碼



## 二、填寫個人資料(身分證字號及出生年月日)

身分證字號(ID No.): 請輸入身分證字號(Please enter your ID NO.)

出生年月日(Date of birth): 請輸入出生年月日(Please enter the date of birth)

範例說明(e.g.): 2001/01/01

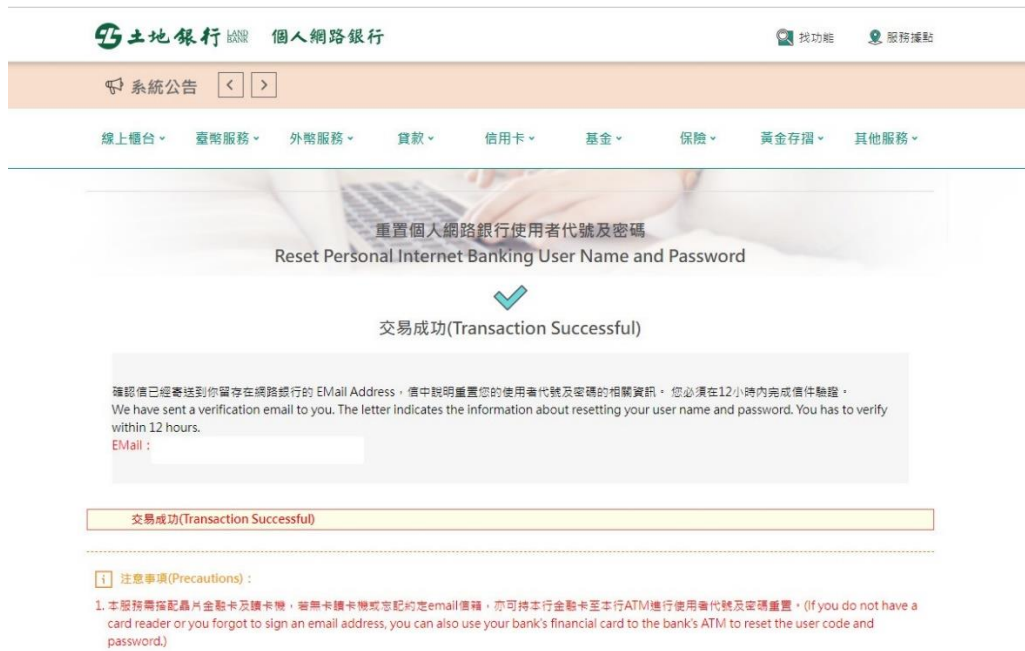
驗證碼 (VerifyCode) 驗證碼 1064

確定(Confirm)

**1** 注意事項(Precautions):

1. 本服務需搭配晶片金融卡及讀卡機，若無卡讀卡機或忘記約定email信箱，亦可持本行金融卡至本行ATM進行使用者代號及密碼重置。(If you do not have a card reader or you forgot to sign an email address, you can also use your bank's financial card to the bank's ATM to reset the user code and password.)

### 三、驗證個人資料成功，重置驗證信已寄出至您留存於本行個人網路銀行的電子郵件信箱



The screenshot shows the Land Bank personal internet banking interface. At the top, there is a navigation bar with the bank's logo and name, and a search function. Below this is a system announcement bar. The main content area features a large green checkmark and the text "Reset Personal Internet Banking User Name and Password" and "交易成功(Transaction Successful)". A message box states: "確認信已經寄送到你留存於網路銀行的 EMail Address, 信中說明重置您的使用者代號及密碼的相關資訊。您必須在12小時內完成信件驗證。 We have sent a verification email to you. The letter indicates the information about resetting your user name and password. You has to verify within 12 hours." Below this, there is a "注意事項(Precautions):" section with a note: "1. 本服務需搭配晶片金融卡及讀卡機, 若無卡讀卡機或忘記約定email信箱, 亦可持本行金融卡至本行ATM進行使用者代號及密碼重置。(If you do not have a card reader or you forgot to sign an email address, you can also use your bank's financial card to the bank's ATM to reset the user code and password.)"

### 四、請至您留存於本行個人網路銀行的電子郵件信箱，收取重置驗證信，點選重置驗證信中的「點我連結」。(12 小時內且 1 次性有效)



The screenshot shows an email notification from Land Bank. The header includes the bank's logo and name, and the text "電子郵件通知" and "LANDBANK e-Mail". The main content is titled "重要通知" and "土銀網路銀行客戶「重置個人網路銀行使用者代號及密碼」通知". The body of the email reads: "先生/小姐, 您好: 感謝您使用土銀網路銀行「重置個人網路銀行使用者代號及密碼」功能, 此電子郵件係收到您於網路銀行點選本功能而發送, 請您 [點我連結](#) 重新驗證 EMail Address, 回到網路銀行完成本功能的更新作業(本連結12小時內且1次性有效)。" Below this, there are "注意事項:" and "IP位置:" sections. The "注意事項:" section states: "「重置個人網路銀行使用者代號及密碼」需搭配晶片金融卡及讀卡機, 並請預先下載及安裝個人網路銀行晶片金融卡安控元件, 元件下載路徑為個人網路銀行首頁/其他服務/軟體下載項下「晶片金融卡安控元件下載」。" The "IP位置:" section reads: "Dear Miss/Mr : Thank you for using the "Reset Personal Internet Banking User Name and Password" function of Land Bank Internet Banking. This email is sent by you when you click this function in internet banking, please [click on me link](#) Re-authenticate EMail Address. Go back to internet banking to complete the update of this function(This link is valid for one time within 12 hours). Notes: "Reset Personal Internet Banking User ID and Password" requires a chip financial card and a card reader, and please download and install the personal Internet banking chip financial card security control component in advance. The download path of the component is the Personal Internet Banking Homepage/ "Chip Financial Card Case Control Component Download" under Other Services/ Software Downloads. This email is automatically sent by the system, Please do not reply directly, thank you. IP location:"

## 五、請插入晶片金融卡(需事先安裝金融卡安控元件)，輸入圖形驗證碼並完成晶片金融卡驗證

**驗證使用者基本資料(Verify user basic information)**


身分證字號(ID No.) :

出生年月日(Date of birth) :

電子信箱(Email) :

安全機制(Security Mechanism) : 晶片金融卡驗證(ATM Card verification)

晶片金融卡密碼(ATM Card password) :



連結成功

驗證碼(CAPTCHA) :

## 六、輸入新的使用者代號與密碼(須符合密碼原則並不可與之前設定的相同)

**重置個人網路銀行使用者代號及密碼**  
Reset Personal Internet Banking User Name and Password

**1 填寫資料(Fill in the information)**

新使用者代號 (New user name):

再次輸入新使用者代號(New user name again)

新密碼(New password)

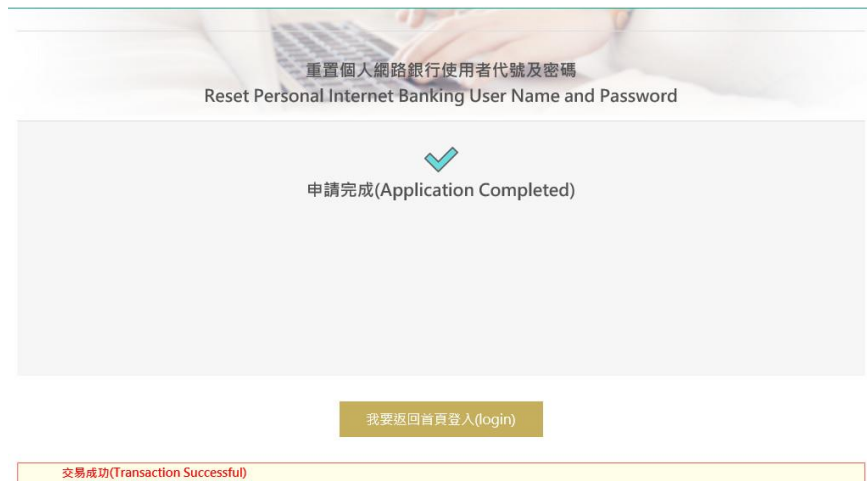
確認密碼(New password again)

顯示使用者代號

### 1 注意事項(Precautions):

1. 使用者代號組成必須為6至20個英數字，不區分大小寫，不包含空白(User name should contain 6-20 letters/digits, not case-sensitive, blank)
2. 使用者代號請勿輸入中文(User name do not enter Chinese)
3. 使用者代號不得有三個以上相同的數字，連續英文字或連續數字，例如：aaa,111,abc,123等(The user name should not have more than three identical numbers, continuous English characters or consecutive numbers, such as: aaa, 111, abc, 123, etc.)
4. 使用者代號不可與身分證字號、存款帳號或網路銀行登入密碼相同(The user ID cannot be the same as the ID number, deposit account number, or online banking login password)
5. 網路銀行登入密碼連續三次之後，該用戶將會被鎖定，如需重置密碼請至櫃檯辦理(Internet bank login password error three times, the user will be locked, if you want to reset the password please go to the counter for)
6. 密碼組成必須為8至16個英數字，請注意大小寫(The password should contain 8-16 letters/digits, please note the case)
7. 密碼組成應採文數字混合，不得有三個以上相同的數字，連續英文字或連續數字，例如：aaa,111,abc,123等，且宜包含大小寫英文字母或符號(The composition of the password should be mixed with no more than three identical numbers, continuous English characters or continuous numbers, such as: aaa, 111, abc, 123, etc., and should include case letters or symbols)
8. 密碼組成不得為身分證字號及使用者代號(The composition of the password must not be the ID NO. and the user name)

七、重置使用者代號與密碼完成，請以新的使用者代號與密碼登入



The screenshot displays a web interface for resetting a personal internet banking user name and password. At the top, there is a header with the text "重置個人網路銀行使用者代號及密碼" and "Reset Personal Internet Banking User Name and Password". Below this, a large grey box contains a green checkmark icon and the text "申請完成(Application Completed)". A button labeled "我要返回首頁登入(login)" is positioned below the grey box. At the bottom of the page, a yellow banner displays the message "交易成功(Transaction Successful)".

重置個人網路銀行使用者代號及密碼  
Reset Personal Internet Banking User Name and Password

申請完成(Application Completed)

我要返回首頁登入(login)

交易成功(Transaction Successful)